

To: Mrs. Birkelo
From: Kylie Sanchez
Conner Spangler
Date: October 26, 2022
Re: Results and findings from usability tests of How to Kitchen Cabinets instruction set

Test Objectives

The purpose of the usability test on the kitchen cabinet document was to see if our draft was understandable in its content and to evaluate the usability and user-friendly nature of it. Overall the goal was to provide an understanding of the document from an outside perspective and how to make that perspective easier to manage.

- Identify if people knew the goal we were trying to reach with this document
- Determine if the information was legible
- Determine whether the amount of information and graphics are sufficient

Target Audience

This document was intended for anyone looking to build a cabinet or kitchen cabinet who may understand general concepts but is lost on the specific nature of the process.

Test Subjects Demographics

All subjects were college students over the age of 18.

Results/Findings

Both readers of the document understood the topic at hand and knew exactly what the instruction set was about in the first place. The lowest numerical score average on both tests concluded that the safety steps could have provided further guidance and were perhaps not clear enough. One outlier involved the visuals at hand. On one hand, one user scored the visuals and graphics at an 8, and the other score them at a 4. This may well be a personal preference on behalf of the user, but it is possible the graphics could be made either much simpler or simply more detailed in different headings and labels.

Revisions

The current revisions in mind include smoothing out and adjusting the graphics, both in terms of the actual content, and the labels provided. Another planned revision includes the addition and clarification of safety steps. While not a high priority, mild condensing and sharpening of the steps and their descriptions could also be valuable. Overall the priority to users appear to be visuals and safety instructions as well.
